**VidyoMobile Android**

Project in JIRA – <https://jira.vidyo.com/issues/?jql=project%20%3D%20VMANDRD>

VidyoMobile Android Change Log - <https://confluence.vidyo.com/pages/viewpage.action?pageId=5309081>

Builds location - [\\server\images\Hunter\VidyoMobileAndroid](about:blank)

Current GA – 2.5.2.001

Previous GA – 2.5.1.001

Vidyo Product Support Policy - VidyoMobile Android –

* Latest major version including all its minor versions.
* Previous major version including all its minor versions.

Example: when Android 5.0 is the latest, both 5.x and 4.x will be supported.

* supported devices: Devices as described in -

<http://www.vidyo.com/products/vidyomobile-devices/#tab=android>

* Minimum device spec:

Minimal screen size: 5 inch / Screen resolution of 480×800 pixels

At least dual core ARMv7 processor & 512 MB RAM

**VidyoMobile Android Known Issues (Full Jira list) -** <https://jira.vidyo.com/issues/?filter=15430>

**In High Level –**

* Blackberry (10 and above) Cannot login or Join a call - Connection to VidyoManager fails
* Black screen appears for 6-7 seconds when disconnecting from a call
* Audio is very low and choppy using Some devices
* HTTPS/HTTP prefix is not displayed in the portal field
* SAML - Logging in never ends when all ports but 80 and 443 are blocked
* OnePlus - In call - Background - App doesn't recognize my camera any more after using it with a different app
* Translation issues
* Device Settings - Camera access is disabled - "Error trying to start the camera..." pop up is displayed after ~20 seconds
* Device Settings - Mic access is disabled - Misleading Mic icon
* Device Settings - Camera access is disabled - Misleading Camera icon

**Installation and logs location -**

**GA Builds** **–**

GA builds are uploaded to Play Store.

**GA Candidate builds/ In-Between Builds –**

Builds can be downloaded using USB or can be sent in an email and download on device.

**Logs Location –**

In order to get the logs user has to go to the app settings -> support and send the logs via email.